

ABLE



Cancellation Policy

Cancellation Policy:

Upon receipt of payment details (purchase order, credit card information, check, or electronic bank transfer), ABLE reserves the right to charge a cancellation fee for costs incurred during the planning and preparation process for learning sessions or support calls or electronic transfer of information.

The cancellation fees are:

ABLE Cancellation Notice	Fee	Notes
Before (30) thirty calendar days, after ABLE Award registration.	100% Refund	Fees pre-paid or agreed per the ABLE Award Audit purchase maybe refunded in full or applied to an alternative customer site.
Between (30) thirty and (60) sixty calendar days, after registration	50% Refund	Fees paid or agreed per ABLE Award Audit will be 50% refunded after assessment documents have been issued to the customer.
After (60) sixty calendar day after registration	No Refund	Fees paid or agreed per ABLE Award Audit will be non refundable after (60) sixty days. The audit process will remain in place the customer go ahead at a time agreed by both parties (ABLE Team and Customer)
ABLE Cancellation Notice	Fee	Notes
The are no new fee's applicable for failure to progress with the ABLE Award	N/A	Customer will be reminded every (3) three months for 1 year after registration for the ABLE Award
The ABLE Award can be transferred to alternative site for Audit	N/A	The ABLE Award audit process can be transferred to an similar location once agreed in advance by the customer and ABLE Audit team.